The complexity of managing workers' compensation medical services requires advanced technology to drive efficiencies and provide insightful information. The right solution can save time, reduce errors, and provide important insights, ultimately leading to better health outcomes for injured workers and better program results for payers.

When choosing partners to manage pharmacy and ancillary benefits for injured workers, the supporting technology is vital. Medical program management solutions must meet the needs of all stakeholders - including program managers, IT professionals, and end users - and should provide:

MEDICAL PROGRAM MANAGEMENT TECHNOLOGY **STAKEHOLDERS** 









**Executive Leaders** 

IT and Security

# **GREAT USER EXPERIENCE**

that saves time and makes work easier for claims staff

WHY:

Talent time is valuable and simplified workflows improve job satisfaction

**LOOK FOR:** 

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Streamlined/automated workflows and intuitive user interface









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and automated workflows to guide therapeutic decisions WHY:

More complex patients and medical treatments lead to more complex claims, requiring greater clinical support

Reliable clinical expertise embedded

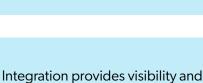
within technology to inform decisions

**PRIORITY FOR:** 

LOOK FOR:



and drive workflows





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to vendors, partners and patients

WHY:

speeds referrals, authorizations, and communications with all stakeholders

**PRIORITY FOR:** 

**LOOK FOR:** 





Ability to connect to multiple medical

services, products and interventions





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## **EARLY RISK** IDENTIFICATION

capabilities and alerts to facilitate appropriate intervention

WHY:

downstream issues that negatively affect health outcomes and costs

Analytic-based tools that identify and

Undetected risks can lead to

LOOK FOR:

quantify risks based on proven indicators and criteria that is relevant to your patient population











### **ADVANCED ANALYTICS** that provide meaningful

and actionable insights

WHY:

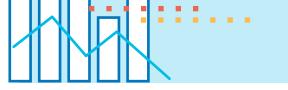
outcomes and claim escalation Large store of workers' comp

unstructured data can lead to poor

Crucial details hidden in

LOOK FOR:

medical data and machine learning technologies that drive automated decisions



**PRIORITY FOR:** 







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### REPORTING that informs strategy

INSIGHTFUL

and drives decisions



**LOOK FOR:** 

WHY:

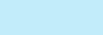
outcomes Real-time, easily consumable

facilitate fast action to impact

Timely data that is easy to consume

provide actionable clinical and business information

dashboards and reports that



**PRIORITY FOR:** 





Workers' comp medical





#### to suit the unique needs of your organization

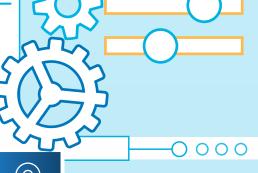
**LOOK FOR:** 

WHY:

provided, patient population geographic region and more A flexible, configurable system that allows easy customization of user preferences, workflows, alerts,

management programs can differ

greatly according to services





reporting, etc.





#### protect patient and program data

SECURITY

\* \*

you can count on to

LOOK FOR:

Private healthcare information is sensitive, highly regulated, and widely sought by cyber criminals









management for workers' compensation payers.

Healthesystems continually evaluates current medical practices, prescribing trends, service vendors, cost drivers, and technological innovations. We identify opportunities for more streamlined,



automated, and secure solutions that can be leveraged to support and simplify medical program